

# Terms and Conditions

## 1. Turn Around Times

Photographer's Edit will complete processing of the images from each job within 10 calendar days of the reception of the said images. Exceptions include:

- a. Public holidays
- b. "Acts of God"
- c. Circumstances beyond the control of Photographer's Edit: power failures, network failures, transportation strikes, etc.

## 2. Storage of Images

Photographer's Edit is not responsible for the storage of original images for any photographer. The photographer must back up their original images from the job they photographed before sending a copy of the images to Photographer's Edit for processing. The original images from the photographer's assignment may or may not be returned to the photographer when the processed images are sent back.

Photographer's Edit will only be responsible for the storage of processed files for 14 days following the job being completed for the photographer. The completion of the job will be noted via an email to the photographer.

Any potential issues with a job must be resolved within this 14 day time frame.

## 3. Hard Drive Transportation

Photographer's Edit is not liable for any damage that occurs to the hard drives or images on the hard drives while they are en route to our offices.

Photographer's Edit is not liable for any damage that occurs to the hard drives or images on the hard drives sent back to our international clients via USPS as there is no tracking to international destinations.

Photographer's Edit will take full responsibility for hard drives and the *processed images* shipped on hard drives back being sent back to the photographer via UPS to our domestic clients. Said packages will be insured via UPS.

## 4. Redos

All redos will be performed by Photographer's Edit as long as Photographer's Edit is notified within 10 days of the completion of the job of any issues. Because the culling process and the selection of images to make black and white are subjective choices, Photographer's Edit will not perform redos of jobs for culling or choice of black and white images

Please be sure to be **very specific** in the job notes about your preferences for each job. Subjective requests such as "make images very contrasty" are difficult to honor. Please see "What should I expect as a final product from Photographer's Edit?" in our FAQ section for examples of our processing style.

## 5. Photographer's Edit retains the right to decline or cancel services to any photographer or photography studio at any time.